

Due Diligence in Supply Chains

Due diligence in supply chains refers to the process of assessing and managing risks associated with the sourcing, production, and distribution of goods and services. It involves a thorough investigation and ongoing monitoring to ensure that suppliers and business partners comply with legal, ethical, and environmental standards.

Here is what due diligence in supply chains typically looks like:

1. **Risk Assessment**

Identify Risks: Evaluate potential risks in the supply chain, such as human rights violations, environmental harm, corruption, or unethical labour practices.

Prioritize Risks: Focus on high-risk areas, such as conflict minerals, child labour, or regions with weak regulatory oversight.

2. **Supplier Evaluation**

Supplier Audits: Conduct audits or assessments of suppliers to verify compliance with laws, regulations, and company policies.

Questionnaires and Surveys: Use detailed questionnaires to gather information about suppliers' practices, certifications, and adherence to standards.

Site Visits: Perform on-site inspections to observe working conditions, environmental practices, and operational transparency.

3. **Compliance with Standards**

Legal Compliance: Ensure suppliers adhere to local and international laws, such as labour laws, environmental regulations, and anti-corruption laws.

Ethical Standards: Verify that suppliers follow ethical practices, such as fair wages, safe working conditions, and no use of forced or child labour.

Environmental Responsibility: Check for sustainable practices, such as reducing carbon emissions, minimizing waste, and using eco-friendly materials.

4. **Transparency and Traceability**

Supply Chain Mapping: Create a detailed map of the supply chain to understand the flow of materials and identify all parties involved.

Traceability Systems: Implement systems to track the origin of raw materials and ensure they are sourced responsibly (e.g., blockchain for conflict minerals).

5. **Contractual Agreements**

Code of Conduct: Require suppliers to sign a code of conduct that outlines expected behaviours and standards.

Enforcement Mechanisms: Include clauses in contracts that allow for penalties, termination, or other actions if suppliers fail to meet agreed-upon standards.

6. **Monitoring and Reporting**

Ongoing Monitoring: Regularly review supplier performance and compliance through audits, reports, and third-party assessments.

Incident Reporting: Establish a system for reporting and addressing violations or concerns raised by workers, NGOs, or other stakeholders.

7. **Stakeholder Engagement**

Collaboration with NGOs: Work with non-governmental organizations to identify risks and improve supply chain practices.

Worker Feedback: Engage with workers and local communities to gather insights and address concerns.

8. **Remediation and Improvement**

Corrective Actions: Develop plans to address identified issues, such as improving working conditions or implementing environmental safeguards.

Capacity Building: Provide training and resources to help suppliers meet compliance requirements and improve their practices.

9. **Reporting and Accountability**

Public Reporting: Share supply chain due diligence efforts and outcomes in sustainability reports or other public disclosures.

Third-Party Verification: Use independent auditors or certifications to validate compliance and build trust with stakeholders.

10. **Continuous Improvement**

Benchmarking: Compare practices with industry standards and best practices to identify areas for improvement.

Adaptation: Update due diligence processes to address emerging risks, regulatory changes, or stakeholder expectations.

Examples of Due Diligence in Practice:

Conflict Minerals: Companies sourcing minerals like tin, tungsten, tantalum, and gold (3TG) from conflict-affected regions must ensure they are not funding armed groups.

Modern Slavery: Businesses in high-risk industries (e.g., fashion, agriculture) must ensure their supply chains are free from forced labour.

Deforestation: Companies sourcing palm oil, timber, or other commodities must verify that their suppliers are not contributing to illegal deforestation.

By implementing robust due diligence processes, companies can mitigate risks, protect their reputation, and contribute to sustainable and ethical supply chains.